

QSE internal audit according to ISO 19011

Duration : 2 days | Formats : On site · Live virtual classroom · Tailored in-house | Languages : FR · EN · AR

Two days so that your internal audits stop being a formality and become the source of improvement the standard expects.

What you will be able to do

- Build a risk based audit programme
- Prepare an audit: scope, criteria, plan, checklist
- Gather evidence rather than statements
- Write a report the auditee can actually use

Context

Internal audit is the most widespread requirement and the worst served: it often shrinks to an annual visit confirming that all is well. An audit that never raises a finding is not measuring conformity, it is measuring the auditor's politeness. This session works on evidence, sampling and the wording of the finding.

Who it is for

Internal auditors, process owners

Important

Session built on ISO 19011:2026, the fourth edition, which cancels and replaces the 2018 edition. The text of the standard is not supplied: it is purchased from ISO or IMANOR, and the session does not reproduce it. Bring your audit programme and a recent report: they serve as material for the exercises.

Prerequisites

Knowledge of the standard the audits will cover.

Course programme

01. The seven principles of ISO 19011:2026

- What each principle changes in a concrete situation
- Independence and objectivity in a small organisation
- Evidence-based and risk-based approach

02. Audit programme

- Scope, frequency and triggering criteria
- Selection and competence of internal auditors
- Resources, scheduling and programme monitoring

03. Audit techniques

- Interviewing: open questions, reformulation, silence
- Sampling: building a defensible sample
- Tracing a process end to end, from input to output

04. Findings, report and follow-up

- Wording a finding: gap, evidence, requirement
- Writing a report the process owner can actually use
- Action follow-up, effectiveness check, closure

What you receive

An HEMC training attendance certificate, the course materials and the templates used during the session.

Where and how

On site in Morocco and Africa, virtual classroom live with the trainer, bespoke in-house sessions wherever you operate.

Request a programme and a quote : contact@hem-consulting.com | +212 660 125 242 | hem-consulting.com